



Ensuring Supply Through Crisis

B. Braun Interventional Systems is committed to supporting our customers and partners through times of crisis. We recognize our responsibility to our customers and their critical role in providing healthcare services and we are dedicated to our customers' success, especially under the most challenging of circumstances. B. Braun has launched initiatives to bolster our current business continuity plan. These initiatives include:

- Engaging third-party service providers to assess B. Braun's emergency response, customer support, operations management and emergency communication processes.
- Planning for regionalization of services to support areas directly impacted by emergencies.
- Communicating logistics requirements to key distributors and other partners to help ensure their readiness to serve B. Braun customers in the event of an emergency.

These initiatives are part of B. Braun's commitment to continuous improvement in all areas of our business. As such, we are dedicated to providing our customers with seamless service in the event of a natural or man-made crisis.



Supply Chain Preparedness

- Commitment to managing shipment of products during natural disasters and other emergencies from B. Braun's primary warehouses to our customers and distributors in affected areas in accordance with customer and distributor needs and within limitations of safe operations.
- Normal supply chain planning includes inventory at the B. Braun warehouse and inventory at our 3rd party distributor that serves the local customer.

This inventory is our primary means to manage our way through an emergency situation. If an emergency situation can be predicted, we can move inventory into a facility or remove inventory from the expected area of impact with the assistance of our distribution partners.



Emergency Preparedness at our Facilities

Emergency Preparedness and Response measures across the B. Braun affiliate organizations include plans for continuity of service at the company's manufacturing, warehousing and administrative sites during a variety of emergencies including, but not limited to:

- Evacuations
- Severe weather
- Earthquakes
- Medical emergencies
- Fires

Emergency provisions at the various sites include emergency power generators and other important life-safety measures. In the event of an emergency, or in preparation for an anticipated emergency such as a severe weather event or pending customer labor unrest, B. Braun will activate disaster assessment and response teams consisting of regional and national leadership, IT support personnel and various vendor support assets. These teams will perform assessments of the situation including the potential impact of the emergency on the affected area, customer communication, order retrieval and delivery. After assessing the situation, the team will implement plans and tactics to mitigate the impact of the event by working to provide the necessary quality of service, safety, and continued customer and distributor access to products and services.



Manufacturing Redundancies

The B. Braun Group of Companies manufactures similar products across the globe. With FDA approval, these globally sourced products can be made available to U.S. customers if additional product supply is necessary to supplement the capacity B. Braun U.S. manufacturing can produce to meet customer demand in times of shortage.

In addition, B. Braun's primary data management services reside in best-practice support facilities in the United States and Germany with off-site backup storage.



Contact the B. Braun Interventional Systems Customer Support Department at 1-877-836-2228

To best serve your emergency contact needs, please refer to your local distributor's contact information. Although B. Braun Interventional Systems Customer Support will be in close contact with our distribution partners, in the rare event that you are unable to contact your local distributor, or if your distributor is unable to address your request for services, please contact the B. Braun Interventional Systems Customer Support.

The B. Braun Interventional Systems Customer Support Department is available 24 hours a day, 7 days a week. Calls during non-business hours (EST) will be routed to an emergency on-call B. Braun representative. B. Braun will make every effort within our control to assist customers and distributors during critical situations.